



Topic	Metric	Score	Product of Supply	Food Foundation analysis	Evidence and links to sources
<b>Healthy &amp; Nutrition</b>					
<b>Healthy &amp; sustainable food sales</b> 1.00					
N1	Company has a target for, and reports on, a sales-weighted % increase in healthy food, menu items or products quantified using a transparent and recognised approach.	1	P	In 2016 we set a number of targets to help achieve a 10% reduction in saturates, calories and sugar across our own-brand products (in line with Public Health England reformulation programmes). In 2020 we met 70% of all targets set and continue to make significant progress towards those not yet met. 92% of our own label products meet the Government salt targets and we are focusing on saturated fat and calories too. Have removed 716 tonnes of sugar per year from our customers baskets Since work began in 2015 there is now approximately 480 tonnes less sugar per year in our soft drinks range. The sugar levels have been lowered by an average of 40% across the range.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health">https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health</a> <a href="https://www.waitrose.com/sugarreduction">https://www.waitrose.com/sugarreduction</a>
N2	Company has a target for, and reports on, an increase in fruit & veg as % of food procurement or sales.	1	P	Waitrose has been rated Orange in year 1 of their pledge to the Food Foundation's Veg Pledge to increase vegetables in our customers' baskets. An Orange rating means we are fully engaged with the initiative and are making good progress towards achieving our pledges.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health">https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health</a>
N3	Company has a target for, and reports on, a % shift in protein procurement or sales that come from animal vs plant-based protein sources.	1	P	Has its own product developer dedicated to creating vegetarian and vegan products, a wide range of vegetarian ready meals, sandwiches and salads, and for working closely with its livestock suppliers to increase standards in animal feed and reduce emissions.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health">https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health</a> <a href="https://www.waitrose.com/sugarreduction">https://www.waitrose.com/sugarreduction</a>
<b>Encouraging healthy &amp; sustainable diets</b> 1.33					
N4	Company has a target for, and reports on, the % of menu items or products with intuitive front-of-pack or (restaurants and caterers) consumer-facing nutrition labels (ideal 100%)	1	P	More than 2,000 Waitrose own-brand products carry the 'Good Health' logo helping customers make more healthy choices. Waitrose Gut Health range was the UK's first on-label range to have a certified gut health claim, proven to help maintain a healthy and balanced digestive system.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health">https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health</a> <a href="https://www.waitrose.com/sugarreduction">https://www.waitrose.com/sugarreduction</a>
N5	The company's marketing strategy prioritises healthy foods, especially when marketing to children.	1		Waitrose supported the development of a six-part series of children's books about healthy eating for a new online library called The Social Book Club, which launched in October 2020. The six books take primary aged readers on a journey through a supermarket to teach them about healthy food choices. The Waitrose team provided expert advice for the books base. Future plans: providing a better balance of food options on promotion.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health">https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health</a> <a href="https://www.waitrose.com/sugarreduction">https://www.waitrose.com/sugarreduction</a>
N6	The company can evidence reducing food insecurity by improving the accessibility and affordability of healthy food via at least one major strategic or collaborative initiative.	2		In February 2021 Waitrose committed to topping-up the value of the government's Healthy Start Vouchers for at least three months. Customers can present their voucher at a Waitrose checkout, where the supermarket will increase its value from £4.25 to £5.75. Other initiatives: NUTRITIOUS RECIPE BOXES: Waitrose worked in collaboration with the North West Leicestershire local authority and the social enterprise Vennor, to create nutritious plant-based recipe boxes and supply them to ten vulnerable, food insecure families local to the Waitrose Lutterworth branch during the pandemic. Building on this success, we will continue to explore ways in which we can support vulnerable families with access to the food and cooking skills necessary to create simple, nutritious family meals. SURPLUS FOOD FROM FARMS: Waitrose has provided funds to FareShare to contribute to the distribution of surplus food from its farms. This includes diverting food surplus directly from Waitrose's own farm on the Leckford Estate. In total, five million surplus apples, crooked carrots, mushrooms and sweet baby sprouts will be redirected - aiming to create more than one million meals for vulnerable families across the UK.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health">https://www.waitrose.com/ecom/shop/browse/groceries/dietary_and_lifestyle/healthy_options/waitrose_good_health</a> <a href="https://www.waitrose.com/sugarreduction">https://www.waitrose.com/sugarreduction</a> <a href="https://www.fareshare.org.uk/news-media/press-releases/waitrose-helps-fight-hunger-and-tackle-food-waste-with-new-farm-to-family-scheme/">https://www.fareshare.org.uk/news-media/press-releases/waitrose-helps-fight-hunger-and-tackle-food-waste-with-new-farm-to-family-scheme/</a>
<b>Environment</b>					
<b>Climate change</b> 2.50					
E1	Company has a target for, and reports on, scope 1 & 2 emissions reduction (Science-based target)	3		Net Zero across all operations by 2035 vs 2018 baseline. Currently: -18.8%. Breakdown of emissions reported.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/reporting/climate-reporting.html">https://www.johnlewispartnership.co.uk/csr/reporting/climate-reporting.html</a>
E2	Company has a target for, and reports on, scope 3 emissions reduction (Science-based target), specifically food in supply chain	2	5	We will ensure GHG emissions from our UK farms are net zero by 2035. Sme scope 3 emissions already reported (Off site water treatment, business travel, waste to landfill and transmission and distribution losses from purchased electricity)	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/reporting/climate-reporting.html">https://www.johnlewispartnership.co.uk/csr/reporting/climate-reporting.html</a>
<b>Biodiversity</b> 3.00					
E3	Company has a target for, and reports on, zero net land-use conversion through company's reliance on palm oil as a product or an ingredient.	3	5	Target: 100% of palm oil and palm kernel oil based ingredients and derivatives used in own-brand products to be RSPO physically certified by December 2020. Data: TOTAL: 100% RSPO physically certified: 99.3% RSPO-IS credits: 0.7% Additional targets: -Target for all palm-based materials in Food & Drink products to be RSPO SG by 1st February 2022. -Target for all palm and palm-kernel oil, and fractions of these, in non Food & Drink products to be RSPO SG by 1st January 2023 -Target for all remaining palm-based materials in non Food & Drink products to be RSPO SG by 1st January 2025.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/raw-materials-sourcing.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/raw-materials-sourcing.html</a>
E4	Company has a target for, and reports on, zero net land-use conversion through company's reliance on soy as in animal feed.	3	5	Target: 100% of the soya used in animal feed for the production of own-brand meat and farmed fish products, milk and eggs to be certified sustainable or organic by December 2020. Data: TOTAL: 100% Physically certified supply: 1.4% Certified organic physical supply: 15.7% Cargill SSS credits: 1.1% RTRS Cerrado regional credits: 69.3% RTRS credits (other): 12.5%	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/raw-materials-sourcing.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/raw-materials-sourcing.html</a>
E5	Company has a target for, and reports on, zero net land-use conversion through company's reliance on beef.	3	5	All of Waitrose's own-brand fresh and frozen beef, chicken, pork, eggs and milk is British sourced.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a>
<b>Sustainable food production practices</b> 2.00					
E6	Company has a target for, and reports on, the % of wild-caught or farmed fish & seafood certified to higher sustainability standards	2	5	Wild-catch: 100% of our own-brand fish and shellfish will come from third-party verified responsible sources by the end of January 2021 (extended to 2025). Data: 90.7%. Waitrose won the Marine Stewardship Council (MSC) UK Fish Counter of the Year award for the third year in a row at the MSC awards. Non-certified fisheries must go into Fisheries Improvement Program in 2021. Aquaculture: We extended our Responsible Efficient Production (REP) programme to our farmed prawn supply chains. As of January 2021, all Waitrose farmed salmon and trout suppliers are now RSPCA assured. We expect all wild caught species used for the production of fish meal and oil to meet the objectives of the Waitrose Responsible Seafood (Fisheries) Sourcing Programme to ensure that we do not source fish feed ingredients from unsustainable sources. All marine ingredients used in the production of Waitrose salmon, trout and halibut are from MSC or Marine Trust certified stocks.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/aquaculture.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/aquaculture.html</a>
E7	Company has a target for, and reports on, the % of products produced under sustainable production practices and recognised environmental management schemes.	2	5	All Waitrose UK fresh fruit and vegetables continue to be grown to the LEAF Marque Standard. 12% of land on Waitrose own-brand UK fresh fruit and vegetable farms given over to conservation habitats. All UK dairy farms supplying Waitrose are encouraged to continually devote at least 10% of their dairy land to biodiversity and habitat management.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/agriculture.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/agriculture.html</a>

<b>Water use</b>		<b>1.00</b>			
E8	Company has a target for, and reports on, water use reduction in operations	0		No data found.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/agriculture.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/agriculture.html</a>
E9	Company demonstrates it is working collaboratively on multiple projects (UK & overseas) to reduce water stress.	2	5	The Waitrose Agricultural Strategy: Our bold ambition is to introduce regenerative farming techniques as widely as possible. We aim to adopt and encourage soil improvement and enhancement of the natural environment through restorative land management focused on topsoil regeneration, improving the water cycle, and also increasing carbon capture, biodiversity and resilience to climate change. Better Cotton (John Lewis rather than Waitrose) saved an estimated 1.3 billion litres of water in the growing process. Within our Waitrose Farm Assessment (our Waitrose Best Practice Assessment) we ask about the use of water on produce farms and about consideration of water usage within a wider catchment. The assessment is in the process of being updated and future questions will put greater emphasis on monitoring water on farm, reducing irrigation water usage and working responsibly as part of a wider catchment.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/agriculture.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/agriculture.html</a>
<b>Food loss &amp; waste</b>		<b>2.00</b>			
E10	Company demonstrates strategies to engage with customers on food waste and contributes to collaborative initiatives (in UK: Food Waste Action Week).	2	P	We are committed to helping our customers tackle food waste at home and aim to help halve our customers' household food waste by 2030. Our dedicated Waitrose 'LiveWise' page offers practical advice on how customers can make sure food that's still fit to eat is never wasted. In 2021, as a key supporter of Food Waste Action week, we will be launching a new set of materials containing more useful ideas to further help our customers.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/circularity-and-waste.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/circularity-and-waste.html</a> <a href="https://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/food_waste.html">https://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/food_waste.html</a> <a href="http://wp.lancs.ac.uk/sustainable-agriculture/research/waitrose-farm-assessment/">http://wp.lancs.ac.uk/sustainable-agriculture/research/waitrose-farm-assessment/</a>
E11	Company has a target for, and reports on, a % reduction in food sold or handled and discloses volumes redistributed, sent to animal feed, anaerobic digestion, and land-fill.	2	P	We've committed to reducing our food waste by 50% by 2030 (2018 baseline) in line with UN Sustainable Development Goal target 12.3. Current data: 20.7% reduction. FairShare donations: Since 2017 we have donated over two million kg of surplus food, which equates to over 4.5 million meals donated. 100% of our operational waste across the Partnership will be diverted from landfill by the end of January 2021 (current 99.8%).	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/circularity-and-waste.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/circularity-and-waste.html</a> <a href="https://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/food_waste.html">https://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/food_waste.html</a>
E12	Company demonstrates collaboration with its main suppliers to track, measure and act on food waste in its supply chain.	2	5	In 2018 we were among the first supermarkets to adopt the new industry-wide Food Waste Reduction Roadmap devised by the Waste Resources Action Programme (WRAP) to help food businesses target food waste. We now stipulate that all our own brand UK suppliers commit to the Food Waste Reduction Roadmap to help reduce food waste by 50% by 2030. Adopted Whole Chain Food Waste Reduction Plan within one of our own supply chains. The aim is to map wastage throughout the supply chains to gain a better understanding of where waste occurs and target these areas. Our first focus was mapping wastage throughout the apple supply chain of one of our strategic suppliers, Worldwide Fruit Ltd. As a result, in 2020 alone, three tonnes of apples from our direct supplier, which were not viable for storage, were redistributed directly from the field to our charity partner FareShare. We intend to run similar Whole Chain Food Waste Reduction Plans in other Waitrose supply chains this year.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/circularity-and-waste.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/circularity-and-waste.html</a> <a href="https://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/food_waste.html">https://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/food_waste.html</a>
<b>Plastics</b>		<b>2.00</b>			
E13	Company has a target for, and reports on, % plastics packaging that is recyclable.	2	P	All own-brand primary product packaging across our two brands will be widely recyclable, reusable, or home compostable by 2023. (Waitrose currently 88%). 73% of Waitrose own-brand plastic packaging is widely recyclable, reusable or home compostable. This is an 4% increase from last year and includes: – Continuing to replace hard-to-recycle black plastic ready meal trays with more easily recyclable coloured trays made from recycled polyethylene terephthalate bottles. – Waitrose Duchy Organic removed 19.5 tonnes of packaging across the full range of products; of this, plastic accounted for 3.8 tonnes and other material accounted for 15.7 tonnes. Waitrose Unpacked pilots, certain products trialled without packaging.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a>
E14	Company has a target for, and reports on, reducing single-use plastics without creating a food waste risk	2	P	Waitrose will reduce single use plastic used in its own-brand product packaging by 20% by 2021 – increasing to 50% by 2025. In 2020 Waitrose relaunched its own-brand Essential range with almost 2,000 tonnes of packaging removed versus the previous range. The continued removal of shrink wrap plastic on Essential tinned grocery products sold as multipacks, saved almost 42 tonnes of plastic in 2020 alone. Waitrose came top of Greenpeace's Supermarket Plastics Scorecard for a second consecutive year reporting a 6.1% absolute plastic reduction since 2017. This equates to the removal of just under 2,000 tonnes of single use plastic packaging.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a>
<b>Animal welfare &amp; antibiotics</b>		<b>3.00</b>			
E15	BBFAW tier position or Company has a target for % of animal products certified to high animal welfare standards.	3	5	Tier 1 in BBFAW	BBFAW
E16	Company has a target for, and reports on, zero supply chain use of antibiotics as a prophylactic or growth promoter and to reduce the total use of antibiotics classified as "medically important antimicrobials".	3	5	Healthy animals are not routinely given antibiotics, they are only used for treating illness or for those with pre-existing conditions. One area of concern is the use of critically important antibiotics (CIAs). Our definition of CIAs is in line with the World Health Organisation (WHO) / European Medicines Agency (EMA) recommendations, with the addition of Colistin. CIAs are rarely prescribed and none of our supply chains use Colistin to treat livestock. All our own label supply chains are working towards significant year-on-year reductions in antibiotic use and have pledged to end using all CIAs as soon as possible. Our aquaculture supply chain achieved this pledge in 2020. Full data provided on antibiotic usage	<a href="https://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/waitrose_animal_welfarecommitments.html#:~:text=That's%20why%20within%20the%20Waitrose,for%20those%20with%20preexisting%20conditions.">https://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/waitrose_animal_welfarecommitments.html#:~:text=That's%20why%20within%20the%20Waitrose,for%20those%20with%20preexisting%20conditions.</a>
<b>Social inclusion</b>					
<b>Human rights</b>		<b>2.50</b>			
S1	Company recognises the need for a real liveable wage for all employees and reports on progress towards that.	3		Base hourly wage is the same as Living Wage Foundation recommended wage (£9.50). Real Living Wage. All profits we make are either invested back in the business or shared with Partners as co-owners of the business. Today, we are committing that when we expect to reach over £200m profit, we will pay Partners the voluntary Real Living Wage. We also aim to pay a bonus when profits exceed £150m and our debt ratio falls below 4 times.	<a href="https://shareaction.org/wp-content/uploads/2021/04/Insecure-Work-Retail-Sector-2021.pdf">https://shareaction.org/wp-content/uploads/2021/04/Insecure-Work-Retail-Sector-2021.pdf</a> <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/The-Partnership-Plan-John-Lewis-PLC.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/The-Partnership-Plan-John-Lewis-PLC.pdf</a>
S2	Company has a target for, and reports on, the % of major suppliers engaged to ensure human rights and labour rights, including and beyond tier one. Must include engagement on child and forced labour, and health and safety of workers.	2	5	Covid response: funding and support for suppliers, farmers and workers. Followed the United Nations Guiding Principles on Business and Human Rights (UNGPs) to identify our highest risks. Risk assessment: a country-level risk assessment and third party ethical audit programme is undertaken for medium and high risk sites. Whilst maintaining strong ethical trade standards across all supply chains, we focus our efforts on those own-brand supply chains with the greatest risk. At tier one production sites, demonstration of compliance to the RSCOP is initially undertaken through completion of the SEDEX self-assessment questionnaire. 12 in-country beyond audit supply chain programmes. Farmed fish supplier assessments in eight countries covering 9,000 workers. Over 120 of our UK supplier sites trained in tackling modern slavery in partnership with Stronger Together. Specific engagements in South Africa, Thailand, Spain, Italy, Peru & Dominican Republic. Have "salient human rights risk map". Waitrose: focused on two particularly high risk areas: human rights abuses in the fishing sector and low worker wages in the banana sector. Case studies provided that focus on human rights violations, living wage and working environments across these two focus areas.	Ethics & Sustainability Report: <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/ethics-and-sustainability/progress-report/Ethics-and-Sustainability-Progress-Report-2020_21.pdf</a> <a href="https://www.johnlewispartnership.co.uk/csr/our-strategy/people-in-supply-chains.html">https://www.johnlewispartnership.co.uk/csr/our-strategy/people-in-supply-chains.html</a> <a href="https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/jp-2019-20-modern-slavery-statement.pdf">https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/1/uniper/jp-2019-20-modern-slavery-statement.pdf</a>