



Topic	Metric	Score	Product of Supply	Food Foundation analysis	Evidence and links to sources
Healthy & Nutrition					
Healthy & sustainable food sales					
		1.00			
N1	Company has a target for, and reports on, a sales-weighted % increase in healthy food, menu items or products quantified using a transparent and recognised approach.	1	P	In February 2020, before the closure of many of our units due to the covid-19 crisis, we had plans in place for the rollout of a wider range of healthy options across our key brands and markets, supported by improved communication and labelling to help our customers make healthy choices. Eg Haven brand, focussing on healthy choices. As we expand our ranges again, health and nutrition will be a key factor in our new product development plans. We provide customers with the information and the menu choices they need to select healthy options and to satisfy a wide range of dietary needs.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/what-we-serve/
N2	Company has a target for, and reports on, an increase in fruit & veg as % of food procurement or sales.	1	P	In February 2020, before the closure of many of our units due to the covid-19 crisis, we had plans in place for the rollout of a wider range of healthy options across our key brands and markets, supported by improved communication and labelling to help our customers make healthy choices. Eg Haven brand, focussing on healthy choices. As we expand our ranges again, health and nutrition will be a key factor in our new product development plans. We provide customers with the information and the menu choices they need to select healthy options and to satisfy a wide range of dietary needs.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/what-we-serve/
N3	Company has a target for, and reports on, a % shift in protein procurement or sales that come from animal vs plant-based protein sources.	1	P	We work to reduce the carbon footprint of our business, improving the energy efficiency of our operations and reducing the carbon intensity of our menus through more plant-based meals. We also recognise the impact that meat production has on global GHG emissions, and we are committed to playing our part in addressing this issue through the promotion of more plant-based menu options within our ranges. In recent years, we have responded to this trend with the introduction of a wider range of vegetarian and vegan options across many of our brands and markets. Many of our ranges have been reduced to respond to trading conditions during the Covid-19 pandemic, which has had an impact on the level of choice available, but, as we expand our ranges again, plant-based options will be a key factor in our new range development.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/what-we-serve/
Encouraging healthy & sustainable diets					
		1.00			
N4	Company has a target for, and reports on, the % of menu items or products with intuitive front-of-pack or (restaurants and caterers) consumer-facing nutrition labels (ideal 100%)	1	P	We provide customers with the information and the menu choices they need to select healthy options and to satisfy a wide range of dietary needs.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/what-we-serve/
N5	The company's marketing strategy prioritises healthy foods, especially when marketing to children.	0		No information found specifically on marketing although company feedback mentioned plans to increase range of healthy food.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/what-we-serve/
N6	The company can evidence reducing food insecurity by improving the accessibility and affordability of healthy food via at least one major strategic or collaborative initiative.	2		Covid response: donating surplus food during the pandemic During the pandemic, our global teams have been quick to reach out to local charities to ensure that any surplus ingredients or food products were donated to people in need. Our team at Le Train Bleu in Gare de Lyon, Paris, teamed up with Restos du Cœur, a French charity, which distributes food packages. Colleagues volunteered their time and were able to use Le Train Bleu's kitchen to produce meals for homeless people and others in need. Between 15 May and 25 June 2020, Le Train Bleu prepared between 700 and 900 meals per day. SSP Spain donated food to the Red Cross and other small, local NGOs. This comprised an incredible 990 kg of fresh vegetables, 670 kg of fresh fruit, 625 eggs, 835 yoghurts and nearly 135,000 pairs of gloves. The SSP team at Ottawa airport teamed up with their local FOOD SHARE outlet, which serves nearby Dundas and Mormont counties, supporting those left without work or living on reduced wages. The team donated around 300kg of fresh fruits and vegetables and enough eggs, yogurt, juice and fruit to serve more than 300 people. Meanwhile, at Seattle-Tacoma airport, we helped store food for a local food bank in our commissary throughout the month of April, as the charity was unable to accommodate all the donations in their own facility.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/what-we-serve/ Page 18 - Case study on right hand side
Environment					
Climate change					
		1.50			
E1	Company has a target for, and reports on, scope 1 & 2 emissions reduction (Science-based target)	2		Full reporting on scope 1 & 2 emissions, but no target. We have seen a significant reduction in overall GHG emissions this year, however, our measure of intensity (emissions per £ sales) is up 27% year-on-year. (Covid influenced). Case studies of energy saving: The installation of LED lighting and mini building management controls, rolled out across UK and key European markets. This year, we completed a mini LED project at a select number of UK M&S units, with the changes expected to deliver year-on-year energy savings of over 14%. Our total energy consumption this year was 285,176,022 kWh, which represented a decrease of 18.5% compared to 2019 levels (349,945,716 kWh), and was primarily due to the fact that so many of our units had to be closed for part of the year.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
E2	Company has a target for, and reports on, scope 3 emissions reduction (Science-based target), specifically food in supply chain	1.5		We work to reduce the carbon footprint of our business, improving the energy efficiency of our operations and reducing the carbon intensity of our menus through more plant-based meals. We also recognise the impact that meat production has on global GHG emissions, and we are committed to playing our part in addressing this issue through the promotion of more plant-based menu options within our ranges.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
Biodiversity					
		0.33			
E3	Company has a target for, and reports on, zero net land-use conversion through company's reliance on palm oil as a product or an ingredient.	1.5		Palm oil is used in a wide variety of the foods we sell, and we recognise the negative impact which oil palm cultivation can have on the environment. We are supporters of Roundtable on Sustainable Palm Oil (RSPO) and we are working towards the objective that SSP's proprietary products should contain only RSPO certified sustainable palm oil.	https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Responsible-sourcing-policy.pdf
E4	Company has a target for, and reports on, zero net land-use conversion through company's reliance on soy as in animal feed.	0.5		No information found.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
E5	Company has a target for, and reports on, zero net land-use conversion through company's reliance on beef.	0.5		No information found.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
Sustainable food production practices					
		1.00			
E6	Company has a target for, and reports on, the % of wild-caught or farmed fish & seafood certified to higher sustainability standards	1.5		Our teams have also been working with suppliers to ensure that the fish on our menus is from well managed marine sources and that the products we serve only use sustainably sourced palm oil. We will continue to work with suppliers to drive improvement in these key areas and it's our aim to start reporting KPI data to demonstrate our progress.	https://investors.foodtravelexperts.com/~media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf

E7	Company has a target for, and reports on, the % of products produced under sustainable production practices and recognised environmental management schemes.		1	5	As of February 2020, 78% of the hot beverages purchased for our proprietary brands were from certified sources under schemes such as Fairtrade or Rainforest Alliance.	https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
Water use				0.50		
E8	Company has a target for, and reports on, water use reduction in operations		1		Environment policy: Seek to achieve the most efficient use of resources, such as water.	https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
E9	Company demonstrates it is working collaboratively on multiple projects (UK & overseas) to reduce water stress.		0	5	No information found.	https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
Food loss & waste				0.67		
E10	Company demonstrates strategies to engage with customers on food waste and contributes to collaborative initiatives (in UK: Food Waste Action Week).		1	P	We are cutting food waste at all stages of our business, and, wherever possible, working to develop channels to ensure unsold food is donated to those who need it. One way in which we are looking to reduce unsold food is through partnerships with food markdown schemes, such as Too Good To Go and Karma.	https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
E11	Company has a target for, and reports on, a % reduction in food sold or handled and discloses volumes redistributed, sent to animal feed, anaerobic digestion, and land-fill.		1	P	Country management teams have targets around food waste reduction, with performance tracked at unit, country and Group level. Waste has been a particular focus over the last six months as our teams have had to adapt their operations in response to the Covid-19 crisis. Waste has been reduced by moving any perishable or unsold ingredients and products from closed units and designing menus and ranges carefully to minimise unsold food waste.	https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
E12	Company demonstrates collaboration with its main suppliers to track, measure and act on food waste in its supply chain.		0	5	No information found.	https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
Plastics				1.00		
E13	Company has a target for, and reports on, % plastics packaging that is recyclable.		1	P	We are replacing single-use plastic wherever we can in favour of more environmentally-responsible alternatives. Our European teams have also made good progress towards replacing PET salad containers, tumblers and similar items with those made from recycled PET, which can itself be recycled after use.	https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
E14	Company has a target for, and reports on, reducing single-use plastics without creating a food waste risk		1	P	We are replacing single-use plastic wherever we can in favour of more environmentally-responsible alternatives. In the majority of our European markets, plastic cutlery, stirrers and straws have been replaced. Ongoing reviews of operations are being carried out in the UK to determine plastic-free feasibility and opportunities.	https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf https://www.foodtravelexperts.com/international/corporate-responsibility/protecting-our-planet/ https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Environmental-Policy.pdf
Animal welfare & antibiotics				1.00		
E15	BBFAW tier position or Company has a target for % of animal products certified to high animal welfare standards.		1	5	Tier 5 in BBFAW	BBFAW
E16	Company has a target for, and reports on, zero supply chain use of antibiotics as a prophylactic or growth promoter and to reduce the total use of antibiotics classified as "medically important antimicrobials".		1	5	Animal welfare policy: We also seek to exclude the use of artificial growth promoting substances, including antibiotics, prohibited across all our livestock supply chains	https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Farm-Animal-Welfare-Policy-UK-Europe.pdf
Social inclusion						
Human rights				1.00		
S1	Company recognises the need for a real liveable wage for all employees and reports on progress towards that.		1		Ethical Trade Code of Conduct and Human Rights Policy includes section stating the national living wages shall be paid. No further details provided.	https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Ethical-Trade-Code-of-Conduct-.pdf
S2	Company has a target for, and reports on, the % of major suppliers engaged to ensure human rights and labour rights, including and beyond tier one. Must include engagement on child and forced labour, and health and safety of workers.		1	5	Ethical Trade Code of Conduct and Human Rights Policy: Suppliers who use subcontractors are responsible to ensure that any subcontractors are aware of the standards set out in this Code of Conduct or have an equivalent policy in place. Includes freedom of association, child labour, health & safety, modern slavery. As at 1 February 2020, 85% of our existing global suppliers (by value) had signed up to our policy, and the policy is part of the contract for all new vendors. In order to understand more about how our suppliers are managing human rights within their business, we require suppliers to share ethical trade audits with us, often using the Supplier Ethical Data Exchange (SEDEX) platform. Going forward, we will continue to work with our country management teams, in particular in those countries deemed to be higher risk for ethical trade and modern slavery, to ensure that they are able to assess the risks in their supply chain and, where appropriate, work with suppliers to improve performance.	https://www.foodtravelexperts.com/international/wp-content/uploads/2021/04/April-21-SSP-Ethical-Trade-Code-of-Conduct-.pdf https://investors.foodtravelexperts.com/-/media/Files/S/SSP-IR/reports-and-presentations/financial-reports/ssp-group-plc-annual-report-and-accounts-2020.pdf