



Topic	Metric	Score	Product or	Food Foundation analysis	Evidence and links to sources
Healthy 8	Nutrition		Supply		
Healthy &	sustainable food sales	1.33			
N1	Company has a target for, and reports on, a sales-weighted % increase in healthy food, menu items or products quantified using a transparent and recognised approach.		P	We updated our Health and Nutrition policy with targets for calories, salt, saturates and sugar that support government reformulation programmes, and to date, 85% and 91% of applicable Waltrose own-brand products already meet the government's 2024 targets for salt and calories respectively.  We've been removing sugar from key categories since 2015 and have so far removed 716 tonnes of sugar per year from our customers' baskets. For example, we've cut sugar in our own-brand cereals by 22% on average.  ATNI report (but not publicly disclosed by the company) Waltrose provided evidence of having increased sales of healthy packaged products, indicating that in 2016/17 healthier products accounted for 56% of sales and in 2020/21 accounted for 61% of sales.  Waitrose has committed to use pricing and price promotions to drive the sales of healthy products.	https://foodfoundation.org.uk/sites/default/files/2021- 10/Waitrose-2021.pdf https://www.waitrose.com/home/inspiration/about_waitrose e/about_our_food/sugar-levwaitrose1.html https://accesstonutrition.org/app/uploads/2022/05/UK-
N2	Company has a target for, and reports on, an increase in fruit & veg as % of food procurement or sales.	1	P	As part of the Peas Please campaign, Waitrose have committed to: Champion veg and plant-based meals through our publications, events, Cookery School and in store activities. Waitrose commits to monitor and report on the percentage of fruit, vegetables, nuts and wholegrains in its own-brand prepared products. Waitrose also commits to increase the amount of vegetables in its customers' baskets by 2024 through product development, marketing inspiration and customer education.	https://foodfoundation.org.uk/sites/default/files/2021- 11/PEAS%20PLEASE_PROGRESS%20REPORT_2021%20%28sp reads%29.pdf https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report_ 2022/Ethics-and-sustainability-Progress-Report_2021_22.pdf
N3	Company has a target for, and reports on, a % shift in protein procurement or sales that come from animal vs plant-based protein sources.	1	P	To encourage customers to incorporate plant-based protein and meat-free days into their dilet, 37% of Good Health recipes marketed in Waitrose Weekend were meat free. In September 2021, Waitrose announced its largest-ever vegan and vegetarian product launch with two new ranges. Plantiliving and GoVeggie are part of the Hollstic Living brand.	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
Encouragi N4	ng heathy & sustainable diets  Company has a target for, and reports on, the % of menu items or products with intuitive front-of-pack or (restaurants and caterers) consumer-facing nutrition labels (ideal 100%)	1.67	P	Over 1,600 products now carry our Good Health logo. The logo can also be found on healthier recipes published in print and online.  ATNI report: Waitrose has a clear approach to labelling and commits to displaying nutritional information both on-pack and online. The company provides evidence of a comprehensive labelling policy with evidence of using the energy + 4 labels (i.e., energy, sugar, salt, fat and saturated fat), reference intake information, energy per 100g/100ml and using FSA/DHSC traffic light colour coding – and Waitrose also provides evidence of using colour-coded front-of-pack (FOP) labels on all relevant products. Back-of-pack (GOP) and FOP untritional information is provided for all relevant products online and is clearly visible on the Waitrose website.  Several nutrient-based filters can be found on the company's online shopping platform, which, for example, exide shoopers towards products with 'high fibre' or products that	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf https://www.watroes.com/home/inspiration/about waitros e/about our food/sugar-lew-waitrose1.html https://accesstonutrition.org/app/uploads/2022/05/UK- Retailer-index-scorecard-Waitrose.pdf
N5	The company's marketing strategy prioritises healthy foods, especially when marketing to children.	,		Waitrose is a member of the Veg Power campaign and supported its Eat Them to Defeat Them activity, helping to distribute resources encouraging young children to try more veg in 1,828 primary schools.  We also have dedicated healthy eating articles and recipes in our monthly Food magazine as part of our work to maintain a balance of healthy recipes across all our publications.  Waltrose has committed to use in-store promotional campaigns/activities directed at children to promote healthy products – for example, the company's 152 Healthy Eating specialists give store tours to children, which focus on healthy diets. Waitrose provides free fruit to children in store and commits not to run any in-store promotional campaigns/activities directed at children that involve any less healthy products.	https://www.iohnlewispartnership.co.uk/content/dam/cws/pdfs/Juniper/ethics-and-sustainability/Progress-Report-2022/Ethics-and-sustainability-Report-2021_22.pdf https://accesstonutrition.org/app/uploads/2022/05/JUK-Retailer-index-score.ard-Walfrose.pdf https://www.walfrose.com/home/inspiration/about_walfrose/about_our_food/sugar-levy-walfrose1.html
N6	The company can evidence reducing food insecurity by improving the accessibility and affordability of healthy food via at least one major strategic or collaborative initiative.	1		Waitrose is a member of the Child Food Poverty Task Force which calls for an end to child hunger, and we promoted the Full Time campaign led by Marcus Rashford and Tom Kerridge, to inspire families on low incomes to cook healthy meals with few ingredients and minimal equipment.	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Junjper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
Environm Climate ch	ent conge  Company has a target for % reduction targets, and reports on, scope 1 & 2 emissions reduction (Science-based target)	2.5		Pledged to reach net zero within our operations by 2035 (scope 1 and 2). 2021/22 saw a 22.18% reduction compared to the baseline in 2018 (2020/21 saw a 16.25% reduction).	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf.
E2	Company has a target for, and reports on, scope 3 emissions reduction (Science-based target), specifically food in supply chain	3	S	We are currently allocating carbon emissions for the products we sell. Measuring progress against our science-based target annually will allow us to continually improve our data quality. We are working with South Pole to support us in this programme of activity and have expanded our in-house climate change team. In 2022/23, our priority will be to establish science-based targets for scope 3 emissions and a roadmap detailing how we will achieve them.  We pledge to make our UK farm-supplier network net zero by 2035.	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
Biodiversi E3	Company has a target for, and reports on, zero net land-use conversion through company's reliance on palm oil as a product or an ingredient.	2.67	S	Target for 100% palm oil and palm kernel oil-based ingredients and derivatives used in all own-brand products to be RSPO Segregated certified. 100% achieved in 2021/22 and 2020/21. This year, in animal feed, our supply chain used 1070 tonnes of palm-based materials and 889 tonnes of the by-product palm kernel expelier. The results will again be shared with various palm oil forums with the intention of encouraging industry-wide action. We continue to purchase RSPO Credits from independent smallholder farmer cooperatives. Having achieved our 2020 target to source 100% RSPO physically certified materials, we have set a clear target for deforestation-free sourcing in all our Waltrose ownbrand products by 2025.	https://palmoilscorecard.panda.org/#/scores https://www.iohnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
E4	Company has a target for, and reports on, zero net land-use conversion through company's reliance on soy as in animal feed.	2	S	Waitrose set the target to have 100% of soya in own-brand products deforestation and conversion free. In 2020/21, 11.24% of products were deforestation and conversion free. In 2020, we surpassed out rarget by ensuring that our full soya footprint was certified a sustainable or organic (inclusive of RTRS credits). In 2021/22, this included 17.97% physically certified (2020/21=14%), 11.55% organic certified (2020/21=5.7%), 18.24% RTRS Cerado Credits (2020/21=69.3%), and 52.23% RTRS Credits (other) (2020/21=12.5%). In 2021, along with 29 other industry-leading companies, Waitrose increased its ambition, by signing the UK Soy Manifesto, and committing to collectively achieve deforestationand conversionfree imports of soya in the UK by 2025. Our new Waitrose own-brand soya 2025 target mirrors this ambition.	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
E5	Company has a target for, and reports on, zero net land-use conversion through company's reliance on beef.	3	S	All of Waitrose own-brand fresh and frozen beef, chicken, pork, eggs and milk is British sourced.	https://www.johnlewispartnership.co.uk/csr/our- strategy/agriculture.html
Sustainab	e food production practices	2.5			

E6	Company has a target for, and reports on, the % of wild-caught or farmed fish & seafood certified to higher sustainability standards	3	S	We have set the target to have 100% of own-brand fish and shellfish to come from third- party verified responsible sources by December 2025. In 2021/22, Waitrose achieved 90.27% (in 2020/21 was 90.7%). Waitrose own-brand mackerel lost its MSC certification in 2019, contributing to a small decrease in our performance against our target this year.	https://www.iohnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2002/Ethics-and-Sustainability-Report-2021_22.pdf
E7	Company has a target for, and reports on, the % of products produced under sustainable production practices and recognised environmental management schemes.	2	5	Waltrose was the first major retailer to require all its non-organic UK fresh fruit and vegetables to be grown to Linking Environment And Farming (LEAF) standards. Waltrose has set the target for all key materials in our own-brand products to be from more sustainable or recycled sources by 2025.  In our dairy supply chains, all farmers are encouraged to devote at least 10% of their dairy farm to biodiversity and habitat management. We encourage planting mixed lays, including legumes such as red or white clover, which is nutritious for cows and also beneficial for bees.  Our fresh produce growers complete a Waltrose Farm Assessment, part of which encourages farmers and growers to set aside farm land to enhance biodiversity.	https://www.iohnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Porgess-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
E8	Company has a target for, and reports on, water use reduction in operations	0		No data found.	
E9	Company demonstrates it is working collaboratively on multiple projects (UK & overseas) to reduce water stress.	3	S	Waitrose is signed up to the Courtauld Commitment 2030 Water Ambition in 2021.  Through this commitment, we have already co-funded a programme to tackle water  scarcity and quality in the UK's Medway catchment area, an important fresh-product  sourcing region. We are also supporting the scoping of a WWF project that aims to tackle  unsustainable water management in Spain, which is our second most important sourcing  region for fresh produce, after the UK.  In March 2022 we co-signed a letter coordinated by WWF calling on the Andalusian  regional government to abandon its plans to provide an amnesty for 1,900 hectares of  illegal strawberry farms, which are illegally pumping groundwater from the aquifer that  sustains Doñana and that has been declared officially overexploited.	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021 22.pdf https://wwf.panda.org/wwf news/F5340416/Major- European-supermarkets-and-agor-industries-join-fight-to- save-Spains-Donana-World-Heritage-Site
Food loss	& waste Company demonstrates strategies to engage with customers on food waste and contributes to collaborative initiatives (in UK: Food Waste Action Week).	2.67	Р	To mark COP26 in November 2021, Waitrose launched its biggest-ever food-waste awareness campaign. Waitrose estimates the campaign reached over 10 million people.	https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/Juniper/ethics-and-sustainability/Progress-Report-
		3		We are committed to helping customers halve food waste at home by 2030. Primarily, we do this via customer information campaigns. We are discussing with WRAP how we might measure impact.  Following our largest customer-facing food waste campaign in 2021, we will launch two additional campaigns in 2022.	2022/Ethics-and-Sustainability-Report-2021 22.pdf
E11	Company has a target for, and reports on, a % reduction in food sold or handled and discloses volumes redistributed, sent to animal feed, anaerobic digestion, and land-fill.	3	P	Waitrose has set the target to reduce operatioal food waste by 50% by 2030 against a 2018 baseline (6,696 bonnes). In 2021/22, Waitrose achieved a 20.84% reduction (2020/21= 20.7% reduction). Since 2017, we have been donating surplus food from our shops to FareShare, which redistributes to those in need—and additionally, since 2019, food from our Distribution Centres.  In 2021, we donated 1,841 tonnes of surplus food, the equivalent to more than 4.3 million meals, to over 3,000 charities via FareShare.	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
E12	Company demonstrates collaboration with its main suppliers to track, measure and act on food waste in its supply chain.	2	S	Waitrose has set the target to halve food waste in supply chains by 2030.  We will expand our current work in addressing food waste in our supply chain by working with larger suppliers to identify waste hotspots and prevent surplus food from becoming waste.	https://www.iohnlewispartnership.co.uk/content/dam/cws/ pdfs/Junipee/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
Plastics E13	Company has a target for, and reports on, % plastics packaging that is recyclable.	2.5	P	We are on track to meet our 2023 Waitrose packaging target two years ahead of the	https://www.johnlewispartnership.co.uk/content/dam/cws/
		3		industry-wide WRAP UK Plastic Pact which includes targets of: 100% of plastics packaging to be reusable, recyclable or compostable. 70% of plastics packaging is effectively recycled or composted. Our pledge that all own-brand packaging will be reusable or made from widely recyclable or home-compostable material, has been brought forward by two years to 2023. In 2021/122, 88.45% of our own-brand packaging met that goal (2020/21 was 88%).	pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021 22.pdf https://www.waitrose.com/ecom/content/about- us/sustainability/plastics-packaging-and-recycling
E14	Company has a target for, and reports on, reducing single-use plastics without creating a food waste risk	2	P	Waltrose is committed to WRAP's target of eliminating problematic or unnecessary single-use packaging through redesign, innovation, or alternative (reuse) delivery model. Waltrose set the target that they will reduce the use of single-use plastic in our own-brand packaging by 20% by 2021.  In April 2022, we're trialling clear caps on our milk bottles, because unlike coloured ones, they can be recycled back into food grade packaging.  In September 2021, Waltrose removed 10 pbags from 287 core stores and its food home-delivery service. This is estimated to save up to 40 million bags from being produced annually.  Waltrose is a signatory of the WWF Retailers' Commitment for Nature ("WWF Basket") which includes as one of a number of success indicators the reduction of packaging yolume by 40% (weight and our list) by 2030.	https://www.iohnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/ethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf https://www.waitrose.com/ecom/content/about- us/sustainability/plastics-packaging-and-recycling
E15	figre & ontibiotics  BBFAW tier position or Company has a target for % of animal products certified to high animal welfare standards.	2.5	S	Tier 1 BBFAW (stayed the same since 2020). Waltrose is recognised as one of the top five companies in the world with respect to farm animal welfare standards, as confirmed for the sixth consecutive year by the Global Business Benchmark on farm animal welfare.	https://www.johnlewispartnership.co.uk/content/dam/cws/ pdfs/Juniper/lethics-and-sustainability/Progress-Report- 2022/Ethics-and-Sustainability-Report-2021_22.pdf
E16	Company has a target for, and reports on, zero supply chain use of antibiotics as a prophylactic or growth promoter and to reduce the total use of antibiotics classified as "medically important antimicrobials".	2	s	Our definition of CIAs is in line with the World Health Organisation (WHO) / European Medicines Agency (EMA) recommendations, including Collistin, All our own label supply chains are working towards significant year-on-year reductions in antibiotic use, CIAs are rarely prescribed and we have pledged to end using all CIAs as soon as possible. Our supply chains are focused on collating antibiotic usage date for all livestock and aquaculture and prioritising disease screening and vaccinations to prevent disease occurring.  Waitrose & Partners is part of the Food Industry Initiative on Antimicrobials.	https://www.waitrose.com/content/dam/waitrose/Inspirati on/Waitrose%20Way/Animal%20welfare/Animal Welfare J uly 2018.pdf
Human rig S1		2		Base hourly wage is the same as Living Wage Foundation recommended wage (£9.50).	https://api.shareaction.org/resources/reports/Insecure-
	- again a si progress tomanus viilli.	3		JLP have committed to paying the volunatry living wage.	Work-Retail-Sector-2021.pdf https://www.employeebenefits.co.uk/john-lewis- partnership-to-pay-3-bonus-and-increase-staff- pay/#:":text=The%20retailer%20has%20also%20committed_i- questrepas%20ndf%20%468488470million

S2	Company has a target for, and reports on, the % of major suppliers engaged to		S	During 2021, we conducted in-depth risk and human rights impact assessments on a	https://www.johnlewispartnership.co.uk/content/dam/cws/
	ensure human rights and labour rights, including and beyond tier one. Must			number of our supply chains below tier 1 (defined as sites manufacturing a finished	pdfs/Juniper/ethics-and-sustainability/Progress-Report-
	include engagement on child and forced labour, and health and safety of workers.			product, or where the majority of assembly and packaging of the product bearing the	2022/Ethics-and-Sustainability-Report-2021 22.pdf
				John Lewis or Waitrose label occurs.)	=
				During 2021, alongside 35 other businesses, we called on the UK government to bring	Human rights report and moderb slavery statement
				forward important legislation mandating companies to conduct human rights and	https://www.johnlewispartnership.co.uk/content/dam/cws/
				environmental due diligence. Throughout 2022, we will continue to monitor the progress	pdfs/Juniper/ethics-and-sustainability/human-rights-report-
				of this legislation.	and-modern-slavery-statement-2020-21.pdf
				In 2022, the UK sees the launch of the Modern Slavery Intelligence Network (MSIN), a	
				non-profit collaboration of retailers and suppliers from the UK food and agriculture	
				sectors, of which Waitrose is a founding partner.	
				Following the work of our internal working group in 2020 and 2021, we are partnering	
				with the Slave-Free Alliance to carry out further gap analyses and modern slavery risk	
				assessments in our GNFR supply chains.	
		1			