

Topic	Metric	Score	Product of Supply	Food Foundation analysis	Evidence and links to sources
<b>Healthy &amp; Nutrition</b>					
<b>Encouraging food signs</b>					
N1	Company has a target for, and reports on, a sales-weighted % increase in healthy food, menu items or products quantified using a transparent and recognised approach.	0	P	No information	
N2	Company has a target for, and reports on, an increase in fruit & veg as % of food procurement or sales.	1	P	No clear data provided. From plant-based products (ones that contain no ingredients derived from animals), to vegetarian items (that are simply meat-free), you can have a look at all our items on our menu. To make things easier, you can even filter by dietary requirement and just see what's suitable for you. If you're looking for something plant-based, we'd recommend trying The Great Imitator which tastes just like our famous PERI-PERI chicken, but it's made completely from pea-protein! We've also got our crunchy and colourful Rainbow Bowl which is completely plant-based and full of bright, bold flavours so give it a try.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/360016226397-Is-There-Anything-On-Your-Menu-Suitable-For-Vegans">https://help.nandos.co.uk/hc/en-gb/articles/360016226397-Is-There-Anything-On-Your-Menu-Suitable-For-Vegans</a>
N3	Company has a target for, and reports on, a % shift in protein procurement or sales that come from animal vs plant-based protein sources.	1	P	No clear data provided. From plant-based products (ones that contain no ingredients derived from animals), to vegetarian items (that are simply meat-free), you can have a look at all our items on our menu. To make things easier, you can even filter by dietary requirement and just see what's suitable for you. If you're looking for something plant-based, we'd recommend trying The Great Imitator which tastes just like our famous PERI-PERI chicken, but it's made completely from pea-protein! We've also got our crunchy and colourful Rainbow Bowl which is completely plant-based and full of bright, bold flavours so give it a try.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/360016226397-Is-There-Anything-On-Your-Menu-Suitable-For-Vegans">https://help.nandos.co.uk/hc/en-gb/articles/360016226397-Is-There-Anything-On-Your-Menu-Suitable-For-Vegans</a>
<b>Encouraging healthy &amp; sustainable diets</b>					
N4	Company has a target for, and reports on, the % of menu items or products with intuitive front-of-pack or (restaurants and caterers) consumer-facing nutrition labels (ideal 100%)	1	P	New UK government regulations come into force from 6th April 2022 making it a legal requirement for large restaurant businesses like Nando's to include calorie information on their printed menus. We understand that calorie information can be triggering for some customers which is why we have created a version of our digital menu that doesn't show any calorie information.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/5469837485329-Why-have-you-added-calorie-information-to-your-paper-menus-https://help.nandos.co.uk/hc/en-gb/articles/5469921598097-Some-customers-with-eating-disorders-can-find-calorie-information-troubling-do-you-have-any-options-for-them">https://help.nandos.co.uk/hc/en-gb/articles/5469837485329-Why-have-you-added-calorie-information-to-your-paper-menus-https://help.nandos.co.uk/hc/en-gb/articles/5469921598097-Some-customers-with-eating-disorders-can-find-calorie-information-troubling-do-you-have-any-options-for-them</a>
N5	The company's marketing strategy prioritises healthy foods, especially when marketing to children.	0		No information found.	
N6	The company can evidence reducing food insecurity by improving the accessibility and affordability of healthy food via at least one major strategic or collaborative initiative.	1		Any leftover chicken at the end of the night is cooled, frozen and saved for charities. We work with over 387 unique charities and donate over 660,000 meals a year.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/360016202617-What-do-we-do-with-leftover-food">https://help.nandos.co.uk/hc/en-gb/articles/360016202617-What-do-we-do-with-leftover-food</a>
<b>Environment</b>					
<b>Climate change</b>					
E1	Company has a target for % reduction targets, and reports on, scope 1 & 2 emissions reduction (Science-based target)	2		Since 2015, we've reduced the carbon footprint of every one of our meals by 40% and donated over 2 million meals to local charities through our No Chuckin' Our Chicken program. New commitment to fighting climate change, which has been approved and validated by the International Science Based Targets initiative, is to reduce absolute scope 1 and 2 GHG emission 100% by 2030 from a 2019 base year.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/360016202397-What-are-we-doing-about-Climate-Change">https://help.nandos.co.uk/hc/en-gb/articles/360016202397-What-are-we-doing-about-Climate-Change</a>
E2	Company has a target for, and reports on, scope 3 emissions reduction (Science-based target), specifically food in supply chain	2	S	Nando's also commits to reduce scope 3 emissions 42% per meal by 2030 from a 2019 base year. Working closely with our suppliers will be key to reducing our scope 3 emissions. We have just launched a brand new tool which will help us to identify carbon, water and land use hotspots in our supply chain and we will be working with our suppliers to help them calculate, and take accountability for their emissions and to set their own science based targets.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/4403301957521-What-are-your-plans-for-reducing-scope-3-emissions-generally-https://help.nandos.co.uk/hc/en-gb/articles/360016202397-What-are-we-doing-about-Climate-Change">https://help.nandos.co.uk/hc/en-gb/articles/4403301957521-What-are-your-plans-for-reducing-scope-3-emissions-generally-https://help.nandos.co.uk/hc/en-gb/articles/360016202397-What-are-we-doing-about-Climate-Change</a>
<b>Biodiversity</b>					
E3	Company has a target for, and reports on, zero net land-use conversion through company's reliance on palm oil as a product or an ingredient.	2	S	As part of our mission to be palm oil free, we are in the process of removing it from all our ingredients. For the moment, it is sustainably sourced according to the Roundtable on Sustainable Palm Oil (RSPO), Rainforest Alliance or equivalent.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/360016202997-What-are-you-doing-about-palm-oil">https://help.nandos.co.uk/hc/en-gb/articles/360016202997-What-are-you-doing-about-palm-oil</a>
E4	Company has a target for, and reports on, zero net land-use conversion through company's reliance on soy as in animal feed.	2	S	We are committed to ensure our soy is deforestation and conversion free (DCF) as soon as possible but no later than 2025. Since 2021, we signed and became an active member of the UK Soy Manifesto alongside our major suppliers. By end of 2022, we will fully move beyond certified soy credits and work with a mass-balance chain of custody for the supply of our needs. While credits provide immediate support to farmers in producer countries, a mass-balance scheme provides a greater physical connection to the soy present within our supply chain.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/5117714332177-What-are-your-commitments-on-soy-and-deforestation">https://help.nandos.co.uk/hc/en-gb/articles/5117714332177-What-are-your-commitments-on-soy-and-deforestation</a>
E5	Company has a target for, and reports on, zero net land-use conversion through company's reliance on beef.	2	S	No beef on menu (so given same average score as for other metrics in this topic)	
<b>Sustainable food production practices</b>					
E6	Company has a target for, and reports on, the % of wild-caught or farmed fish & seafood certified to higher sustainability standards	1	S	No fish on menu (so given same average score as for other metrics in this topic)	
E7	Company has a target for, and reports on, the % of products produced under sustainable production practices and recognised environmental management schemes.	1	S	As part of the continuous review of our suppliers, we continue in the search for practical welfare improvements. In addition we employ an independent auditing company and our internal technical team also undertake regular visits to all our suppliers. We are confident that these process ensure that the chicken we serve meets the high standard which our customers demand.	
<b>Water use</b>					
E8	Company has a target for, and reports on, water use reduction in operations	1		We monitor our water usage to make sure we are being responsible. We also install low flow taps and toilets for customers and our kitchen taps are push to go, so they can't ever be left running. We regularly review our equipment to see where we can make water savings in places like the dishwashers and spray taps.	
E9	Company demonstrates it is working collaboratively on multiple projects (UK & overseas) to reduce water stress.	0	S	No information	
<b>Food loss &amp; waste</b>					
E10	Company demonstrates strategies to engage with customers on food waste and contributes to collaborative initiatives (in UK: Food Waste Action Week).	0	P	No information	
E11	Company has a target for, and reports on, a % reduction in food sold or handled and discloses volumes redistributed, sent to animal feed, anaerobic digestion, and land-fill.	1	P	We've made sure all our restaurants have recycling and food waste streams so we can meet our initial 70% recycling target, and behind the scenes we're aligned to the UK Plastics Pact and are working hard with our suppliers to improve our packaging. Lack clear food waste data.	<a href="https://www.nandos.co.uk/explore/being-sustainable">https://www.nandos.co.uk/explore/being-sustainable</a>
E12	Company demonstrates collaboration with its main suppliers to track, measure and act on food waste in its supply chain.	0	S	We make sure to gather feedback from our restaurant teams to pass on to suppliers and help make improvements on food waste and recycling this way too. By doing this, we're able to save the embodied carbon within food waste which is better for the planet.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/4403308570769-How-are-Nandocas-involved-in-the-business-s-commitment-to-achieve-these-goals">https://help.nandos.co.uk/hc/en-gb/articles/4403308570769-How-are-Nandocas-involved-in-the-business-s-commitment-to-achieve-these-goals</a>
<b>Plastics</b>					
		1.5			

E13	Company has a target for, and reports on, % plastics packaging that is recyclable.	1	P	Our ambition is to only use plastic with the maximum amount of recycled content in it, and always recycle the plastic that we do use. When it comes to alternatives, we are looking at these too. But we're being cautious because they're not always as environmentally friendly as they claim to be. We now use only FSC certified paper straws and have reduced the amount of straws used by over 80%.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/360016202517-What-are-you-doing-about-straws-and-ocean-plastic">https://help.nandos.co.uk/hc/en-gb/articles/360016202517-What-are-you-doing-about-straws-and-ocean-plastic</a>
E14	Company has a target for, and reports on, reducing single-use plastics without creating a food waste risk	2	P	Our ambition is to only use plastic with the maximum amount of recycled content in it, and always recycle the plastic that we do use. When it comes to alternatives, we are looking at these too. But we're being cautious because they're not always as environmentally friendly as they claim to be. We now use only FSC certified paper straws and have reduced the amount of straws used by over 80%.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/360016202517-What-are-you-doing-about-straws-and-ocean-plastic">https://help.nandos.co.uk/hc/en-gb/articles/360016202517-What-are-you-doing-about-straws-and-ocean-plastic</a>
<b>Animal welfare &amp; antibiotics</b>		1			
E15	BFAW tier position or Company has a target for % of animal products certified to high animal welfare standards.	1	5	2020 we signed the Better Chicken Commitment, which means that we pledge to fully implement higher standards of welfare for chickens in our supply chain by 2026.	<a href="https://help.nandos.co.uk/hc/en-gb/articles/360016330918-Are-you-looking-to-improve-your-animal-welfare-standards">https://help.nandos.co.uk/hc/en-gb/articles/360016330918-Are-you-looking-to-improve-your-animal-welfare-standards</a>
E16	Company has a target for, and reports on, zero supply chain use of antibiotics as a prophylactic or growth promoter and to reduce the total use of antibiotics classified as "medically important antimicrobials".	1	5	Antibiotics can only ever be used for specific treatment of disease, and only under the direction of a vet where a formal diagnosis has been made. All antibiotic usage is recorded and reported	
<b>Social inclusion</b>					
<b>Human rights</b>		1			
S1	Company recognises the need for a real liveable wage for all employees and reports on progress towards that.	0		No information found	
S2	Company has a target for, and reports on, the % of major suppliers engaged to ensure human rights and labour rights, including and beyond tier one. Must include engagement on child and forced labour, and health and safety of workers.	1	5	We are committed to ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. Our Anti-Slavery Policy reflects our commitment to acting ethically and with integrity in all our business relationships, and to implementing and enforcing effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in our supply chains.	<a href="https://www.nandos.co.uk/modern-slavery-statement">https://www.nandos.co.uk/modern-slavery-statement</a>