



Topic	Metric	Score	Product of Supply	Food Foundation analysis	Evidence and links to sources
Healthy & Nutrition					
Healthy & sustainable food sales 1.33					
N1	Company has a target for, and reports on, a sales-weighted % increase in healthy food, menu items or products quantified using a transparent and recognised approach.	1	P	We're also working towards targets that will reduce salt, sugar and saturated fat in our food, so that it doesn't impact healthy lifestyle choices.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
N2	Company has a target for, and reports on, an increase in fruit & veg as % of food procurement or sales.	1	P	We've revamped our vegetarian menu with loads of great options, from beanie burgers to supergreen wraps, and we're continually experimenting with new vegetarian options. We strongly believe in plant-based sales and increasing opportunity and choice and have set a 30% target for plant based sales. Our CEO reported this at the Edie conference last year.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability https://www.edie.net/news/7/How-can-businesses-become-climate-advocates-Here-are-8-top-tips/
N3	Company has a target for, and reports on, a % shift in protein procurement or sales that come from animal vs plant-based protein sources.	2	P	We've revamped our vegetarian menu with loads of great options, from beanie burgers to supergreen wraps, and we're continually experimenting with new vegetarian options. Increasing plant-based menu offer specified as a key part of scope 3 emissions strategy. We strongly believe in plant-based sales and increasing opportunity and choice and have set a 30% target for plant based sales. Our CEO reported this at the Edie conference last year.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability https://www.edie.net/news/7/How-can-businesses-become-climate-advocates-Here-are-8-top-tips/
Encouraging healthy & sustainable diets 1.00					
N4	Company has a target for, and reports on, the % of menu items or products with intuitive front-of-pack or (restaurants and caterers) consumer-facing nutrition labels (ideal 100%)	1	P	Nutrition information available for all menu items, but not intuitive eg traffic light	https://www.nandos.co.uk/food/menu/ https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
N5	The company's marketing strategy prioritises healthy foods, especially when marketing to children.	1		We are all about choice at Nandos but do market to those that want to eat more healthily and have a dedicated page on our website to do this. We also regularly talk to consumers on social media around healthier options. In terms of the Nandino meal (kids meal) we take health seriously and ensure that the options are balanced, appropriate size and reduced in salt.	https://www.nandos.co.uk/explore/blog/looking-lighter-meals-nandos
N6	The company can evidence reducing food insecurity by improving the accessibility and affordability of healthy food via at least one major strategic or collaborative initiative.	1		We're conscious of avoiding food waste so at the end of every night, any cooked chicken that hasn't been used is temperature-checked, frozen and given to one of the restaurant's local charity partners. We have over 387 unique charity partners across the UK and Ireland, supporting all kinds of causes, including youth, homelessness, refugees, and women and family shelters. Each restaurant has a personal relationship with the charity they're donating their chicken to and can see the impact it's making in the community. If there's any food waste we can't donate, we send it to Anaerobic Digestion where it is turned into renewable energy and agricultural fertiliser.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
Environment					
Climate change 2.50					
E1	Company has a target for, and reports on, scope 1 & 2 emissions reduction (Science-based target)	3		Our new commitment to fighting climate change, which has been approved and validated by the international Science Based Targets initiative, is to reduce absolute scope 1 and 2 GHG emission 100% by 2030 from a 2019 base year. Achieving 100% renewable energy by 2022. We do have a Science Based Target for Scope 1 and 2 and have achieved it by 97% through the procurement of green gas and renewable electricity. We will be reporting on this, this financial year through our Directors Report at companies house as part of SECR (with data) and an independent report.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability https://www.nandos.co.uk/carbonneutral https://www.nandos.co.uk/what-are-we-doing-about-climate-change
E2	Company has a target for, and reports on, scope 3 emissions reduction (Science-based target), specifically food in supply chain	2	5	Target: carbon neutral by 2040. We have reduced the carbon footprint of a Nando's meal by 40% since 2015 We have an industry leading Science Based Target to continue to reduce the carbon footprint of a Nando's meal by a further 50% by 2030 We have committed to be Net Zero by 2030 We will become carbon neutral this year, through verified and accredited offset partnership in our homeland of Southern Africa.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability https://www.nandos.co.uk/carbonneutral
Biodiversity 2.00					
E3	Company has a target for, and reports on, zero net land-use conversion through company's reliance on palm oil as a product or an ingredient.	2	5	As part of our mission to be palm oil free, we are in the process of removing it from all our ingredients. For the moment, it is sustainably sourced according to the Roundtable on Sustainable Palm Oil (RSPO), Rainforest Alliance or equivalent.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
E4	Company has a target for, and reports on, zero net land-use conversion through company's reliance on soy as an animal feed.	2	5	Since the 31st December 2015 all our soy has been responsibly sourced under the Roundtable on Responsible Soy (RTS), ProTerra or equivalent. This is not just the soy we use as an ingredient but also in our supply chain too, which means that we buy RTS credits to cover the volumes of soy fed to our chickens.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
E5	Company has a target for, and reports on, zero net land-use conversion through company's reliance on beef.	2	5	No beef on menu (so given same average score as for other metrics in this topic)	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
Sustainable food production practices 2.00					
E6	Company has a target for, and reports on, the % of wild-caught or farmed fish & seafood certified to higher sustainability standards	2	5	No fish on menu (so given same average score as for other metrics in this topic)	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
E7	Company has a target for, and reports on, the % of products produced under sustainable production practices and recognised environmental management schemes.	2	5	All of our chicken is from the UK and is Red Tractor assured. Our eggs are free range from British hens and our milk is organic British as well.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
Water use 0.50					
E8	Company has a target for, and reports on, water use reduction in operations	1		We're using specially developed technology to reduce water usage, like low flow taps and low flush toilets in our restaurants. We've installed pressure sensing taps in our kitchens so they can't be kept running. And we always make sure to clean our water from the dishwashers and sinks - capturing the grease and food to stop it going back into our water system. We're really keen to reduce our water usage, so we're working with key partners who help us understand how much water we're actually using, if that sounds like it's too much for an average restaurant and to notify us if they think there are any leaks.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
E9	Company demonstrates it is working collaboratively on multiple projects (UK & overseas) to reduce water stress.	0	5	No information found.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
Food loss & waste 1.00					
E10	Company demonstrates strategies to engage with customers on food waste and contributes to collaborative initiatives (in UK: Food Waste Action Week).	2	P	Supported WRAP's Food Waste Action Week.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
E11	Company has a target for, and reports on, a % reduction in food sold or handled and discloses volumes redistributed, sent to animal feed, anaerobic digestion, and land-fill.	1	P	"We're conscious of avoiding food waste so at the end of every night, any cooked chicken that hasn't been used is temperature-checked, frozen and given to one of the restaurant's local charity partners. We have over 387 unique charity partners across the UK and Ireland, supporting all kinds of causes, including youth, homelessness, refugees, and women and family shelters. Each restaurant has a personal relationship with the charity they're donating their chicken to and can see the impact it's making in the community. All of our chip oil is collected and processed by heating and filtration to create biodiesel. Our chicken fat is also collected from all of our restaurants and used to create biodiesel and renewable energy (through anaerobic digestion)." Committed to WRAP's Food Waste Reduction Roadmap.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
E12	Company demonstrates collaboration with its main suppliers to track, measure and act on food waste in its supply chain.	0	5	No information found.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
Plastics 1.00					
E13	Company has a target for, and reports on, % plastics packaging that is recyclable.	1	P	We now use only FSC certified paper straws and have reduced the amount of straws used by over 80%. Our ambition is to only use plastic with the maximum amount of recycled content in it, and always recycle the plastic that we do use. Along with other ethical businesses, we've aligned our targets with the UK Plastics Pact.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
E14	Company has a target for, and reports on, reducing single-use plastics without creating a food waste risk	1	P	We now use only FSC certified paper straws and have reduced the amount of straws used by over 80%. Our ambition is to only use plastic with the maximum amount of recycled content in it, and always recycle the plastic that we do use. Along with other ethical businesses, we've aligned our targets with the UK Plastics Pact.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability
Animal welfare & antibiotics 1.50					

E15	BBFAW tier position or Company has a target for % of animal products certified to high animal welfare standards.	2	5	2020: signed Better Chicken Commitment. By 2026, all Nando's chicken will come from approved breeds with better welfare outcomes and reared at lower stocking densities with access to perches, pecking substrates and natural light, along with all other criteria of the BCC.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability https://www.nandos.co.uk/sites/default/files/Better%20Chicken%20Commitment.pdf
E16	Company has a target for, and reports on, zero supply chain use of antibiotics as a prophylactic or growth promoter and to reduce the total use of antibiotics classified as "medically important antimicrobials".	1	5	As part of Better Chicken Commitment, all chickens are only given antibiotics when they're ill, as prescribed by a registered vet. Routine use of antibiotics is completely banned.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability https://www.nandos.co.uk/sites/default/files/Better%20Chicken%20Commitment.pdf
Social inclusion					
Human rights					
S1	Company recognises the need for a real liveable wage for all employees and reports on progress towards that.	0	50	No information found.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability https://www.nandos.co.uk/sites/default/files/Gender%20Pay%20Gap%20Report-2020_live.pdf
S2	Company has a target for, and reports on, the % of major suppliers engaged to ensure human rights and labour rights, including and beyond tier one. Must include engagement on child and forced labour, and health and safety of workers.	1	5	Initiatives in South Africa: through local farming organisations, we met with small-scale farmers across Southern Africa to secure a stable supply of these chillies at a fixed and fair price above market value, so farmers can plan and manage their farms without worry. We guarantee to buy all their chillies, to help make sure farmers have a steady and reliable source of income. Modern slavery statement covers raw materials supply categories for slavery & human trafficking.	https://www.nandos.co.uk/explore/being-sustainable https://www.nandos.co.uk/help/sustainability https://www.nandos.co.uk/modern-slavery-statement