

E6	Company has a target for, and reports on, the % of wild-caught or farmed fish & seafood certified to higher sustainability standards	3	5	In 2020/21, we continued to meet our commitment to sourcing 100% responsibly sourced seafood under the Sustainable Seafood Coalition. 99.5% of M&S wild-caught fish and shellfish is either sourced from a Global Sustainable Seafood Initiative (GSSI) recognised third-party certified source or engaged in improvement actions, with the remaining 0.5% working with WWF towards improvement. All farmed fish and shellfish is sourced from third-party certified sources.	plan-a-report-2021.pdf (marksandspencer.com)
E7	Company has a target for, and reports on, the % of products produced under sustainable production practices and recognised environmental management schemes.	2	5	We define our top 20 key materials as ingredients that are most important to our business in terms of the volumes we buy, as well as those raw materials that have known environmental and social issues that we can positively impact. We are committed to making sure that 100% of these key materials are sustainably and ethically sourced. You can read about our approach and 2020-2021 progress on Foods sourcing programme between pages 16-22- https://corporate.marksandspencer.com/msar2021/plan-a-report-2021.pdf During 2020 we worked with suppliers and external stakeholders to develop our "Farming with Nature" programme; a nature-friendly farming approach to sourcing our fresh British products. For livestock: collecting environmental outcome measures alongside our welfare measures. We already ask all UK M&S growers to be LEAF (Linking Environment and Farming) Marque certified, but in addition M&S is being advised by LEAF to deliver a programme of Farming with Nature modules for M&S growers covering multiple areas from biodiversity to water use.	plan-a-report-2021.pdf (marksandspencer.com)
Water use		2.50			
E8	Company has a target for, and reports on, water use reduction in operations	2		2020 plan A: As a retailer, we use relatively small and unchanged amounts of water every year, of around one million m3. For this reason, our main actions on water are as part of raw material sourcing and supply chain management activities. Last year- Total UK and ROI, store, office and warehouse water efficiency data in litres per 1,000 sq ft, 2018/19 % change on 2006/07: Total in m3: -17%. Litres per 1,000 sq ft: -36%	plan-a-report-2021.pdf (marksandspencer.com)
E9	Company demonstrates it is working collaboratively on multiple projects (UK & overseas) to reduce water stress.	3	5	In 2020, the SAI Platform Doñana Berry project completed, which we supported for over five years. The project focused on supporting sustainable berry production in the Doñana region in southern Spain, with an emphasis on reducing water use. The Doñana project enabled collective action such as engaging authorities on water governance and through training, and monitoring programmes supported water savings equivalent to 343 Olympic swimming pools. We continue to collaborate with the wider industry; we have signed up to and support the WRAP Courtauld Commitment 2025 Water Ambition alongside other UK brands and retailers, driving supplier engagement with the Courtauld programme and projects and directly funding a number of water stewardship projects: two in the UK, in the Medway and Wye and Usk catchments (led by the Rivers Trust) and one in South Africa (led by WWF) in the Western Cape.	plan-a-report-2021.pdf (marksandspencer.com)
Food loss & waste		2.00			
E10	Company demonstrates strategies to engage with customers on food waste and contributes to collaborative initiatives (in UK: Food Waste Action Week).	2	P	We are partnering with WRAP and the Institute of Grocery Distribution (IGD) on their customer facing campaigns such as Love Food, Hate Waste. We support and helped launch WRAP's Fresher for Longer campaign and have taken action on packaging to extend product life and make it fresher for longer. We continue to support collaborative initiatives on food waste. This February as part of WRAP's Food Waste Action Week, M&S Celebrity chef Chris Baber did a live More Taste Less Waste cooking giving viewers a host of handy hints and tips on how to reduce common food waste, which attracted 8k sign ups. Together with the live event we shared a hub of tips and recipes to help customers make the most of their food Provide clarity of food date code labelling and changed freezing instructions from 'freeze on day of purchase' to 'freeze by date code'. In February 2021, we started a 3-month behaviour change/ insights trial with Environmental charity Hubbub and 100 participants across the UK exploring sustainable diets with the view to understanding through our products and our marketing we can go further to support our customers eat better for health and the planet. As part of the trial, we focused on food waste and how customers can make the most of the food they buy. Once we have evaluated the results we will publish them, which will inform our approach as part of our Food Waste strategy and provide learnings with the wider industry.	https://corporate.marksandspencer.com/msar2021/plan-a-report-2021.pdf https://www.marksandspencer.com/c/food-to-order/adventures-in-food/rethink-food-waste
E11	Company has a target for, and reports on, a % reduction in food sold or handled and discloses volumes redistributed, sent to animal feed, anaerobic digestion, and land-fill.	3	P	Target: Halve UK retail food waste by 2030, & 100% of edible surplus redistributed by 2025. In 2019/20, our UK and ROI operations generated 65,000 tonnes of waste materials on a like-for-like basis. This was down 11% on last year. Zero operational food waste went to landfill. 160% more surplus food donated to charities compared with 2017/18. 5.2 million meals donated to charity: 86% increase on 2018/19.	plan-a-report-2021.pdf (marksandspencer.com)
E12	Company demonstrates collaboration with its main suppliers to track, measure and act on food waste in its supply chain.	1	5	M&S have a Supplier Food Redistribution Guidance document in place, which is provided to all suppliers to support and encourage them in redistributing food waste. The aim of this is to help all M&S first tier supply chains achieve zero waste to landfill and achieve all edible food surplus in supplier factories being redistributed to a human stomach. We do not currently track or measure the uptake of this policy, however it is part of our strategy and aims to do so as we move forward. During 2021/22 we will be working to update the current policy with this in mind.	Company feedback
Plastics		2.50			
E13	Company has a target for, and reports on, % plastics packaging that is recyclable.	3	P	100% recyclable plastic packaging in the UK by 2022. 2019: 45% of Plastic that is widely recycled (by weight) and 77% of all materials that are widely recycled Update in Plan A 2021 report: All materials that are recyclable (by weight) in 2020: 87% Plastic that is recyclable (by weight) in 2020: 68%	plan-a-report-2021.pdf (marksandspencer.com)
E14	Company has a target for, and reports on, reducing single-use plastics without creating a food waste risk	2	P	As part of our membership of the UK Plastics Pact collaboration, by the end of 2020 we're committed to phasing out eight problem singleuse plastic items: cutlery, polystyrene food and drinks containers, cotton buds with plastic stems, stirrers, oxo-degradable plastics, straws, PVC packaging, and plates and bowls. In the past FY we delivered a removal of over 1060 Tonnes of plastic, and 37.6million units of plastic.	plan-a-report-2021.pdf (marksandspencer.com)
Animal welfare & antibiotics		2.50			
E15	BFAW tier position or Company has a target for % of animal products certified to high animal welfare standards.	3	5	Tier 1	BFAW
E16	Company has a target for, and reports on, zero supply chain use of antibiotics as a prophylactic or growth promoter and to reduce the total use of antibiotics classified as "medically important antimicrobials".	2	5	We have a clear audited policy on antibiotic use. No human critical antibiotics can be used. No prophylactic use of antibiotics is allowed. All species report antibiotic use as part of our Outcome Measure Programme.	https://corporate.marksandspencer.com/documents/marks-and-spencer-antibiotic-policy-2021.pdf
Social inclusion		1.50			
Human rights		1.50			
S1	Company recognises the need for a real liveable wage for all employees and reports on progress towards that.		1	Living Wage focus: no update found. "We'll research the causes of in-work poverty and how we can make improvements. We're committed to paying a living wage to all M&S colleagues worldwide and encouraging our key franchise partners and product suppliers to do the same. We'll aim to pay a living wage for all our direct employees and champion the payment of a living wage in our supply chains too."	https://corporate.marksandspencer.com/documents/reports-results-and-publications/plan-a-reports/2020/modern-slavery-statement-2020.pdf
S2	Company has a target for, and reports on, the % of major suppliers engaged to ensure human rights and labour rights, including and beyond tier one. Must include engagement on child and forced labour, and health and safety of workers.	2	5	Our Human Rights Policy is informed by the International Bill of Human Rights (as enacted in national laws around the world), the International Labour Organization's (ILO) Declaration on Fundamental Principles and Rights at Work, the UN Human Right to Water and Sanitation and the Children's Rights and Business Principles. It was also informed by the UN Women's Empowerment Principles and the UN Global Compact, to which we are signatories. We publish the M&S interactive supply chain map, disclosing our tier one supply chain across Food and Clothing & Home. The scope has been extended to include some raw materials including wool, manmade cellulosic fibres, beef, fish & seafood, dairy, tea and coffee. It is updated on a six-monthly basis. Child labour policy: https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-child-labour-procedure.pdf	https://corporate.marksandspencer.com/documents/reports-results-and-publications/plan-a-reports/2020/modern-slavery-statement-2020.pdf